



## **Feedback Processes**

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This feedback process enables OPDI to collect, manage, and respond to accessibility-related feedback. It helps us track progress on our accessibility plan and identify barriers in interactions across online, in-person, or phone communications.

### **Feedback Collection**

OPDI welcomes feedback on:

- Accessibility of our facilities and services
- Barriers experienced by customers, employees, and the public
- Our current accessibility plan

Feedback may be submitted anonymously, and we ensure confidentiality in all responses.

### **Submission Methods**

Individuals may provide feedback through:

Mail: Ontario Potato Dist. (Alliston) Inc. 1991  
PO BOX 871  
6735 12th Line  
Alliston, Ontario, L9R 1W1

Phone: 705-435-6902

Email: [robg@opdi.ca](mailto:robg@opdi.ca)

Other methods: We accommodate other accessible formats upon request.

### **Feedback Handling**

Our HR & HS Manager will review all feedback and acknowledge receipt using the same method of communication used (unless the feedback is anonymous). This feedback is analyzed to address immediate barriers and refine our accessibility plan.

**ONTARIO  
POTATO DIST.  
(ALLISTON) INC. 1991**



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Alliston, ON L9R 1W1  
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Fax: 705-435-3034